



Dear Patients, Family and Friends,

The medical providers and staff at MainStreet Family Care and KidsStreet Urgent Care recognize the anxiety and concerns over the coronavirus outbreak. We want each of you to know that we are here for you and our office is taking all precautions to reduce the spread of the virus. Our top priorities are your health and safety, the safety of our employees and continuing to provide care to our communities.

All 16 of our clinics throughout the state are still open 7 days a week to address any issues and symptoms you are experiencing. **As of Friday, March 20<sup>th</sup> all MainStreet Family Care locations will be offering COVID-19 testing to patients who meet one or more of the following criteria listed [here](#).**

### **Information on Getting Tested**

Our clinics only have a limited supply of testing materials, therefore we can only test select patients who meet one or more of the criteria listed [here on our website](#). For information on other COVID-19 testing facilities in your area, check out our [Alabama COVID-19 Resources](#) page.

### **What precautions is MainStreet taking to prevent the spread of the virus?**

Here are some ways we are striving to maintain the highest standards of hygiene and sterility.

- In addition to the increased protective gear worn by our staff, any patient experiencing upper respiratory symptoms such as fever, cough, sore throat, shortness of breath or runny nose needs to let our front desk staff know immediately upon arriving. We will provide these patients with a surgical mask and allow them the option to wait in their car.
- To minimize risk of exposure in our clinics only patients seeking care, and their accompanying minors, will be allowed in the back of the clinic. Everyone else will be required to remain in the waiting room and we STRONGLY encourage them to remain in the vehicle for the duration of the visit.
- In the event that any of our clinics are exposed to a COVID-19 positive patient, we will begin monitoring our team per the CDC recommendations.
- We have removed toys and magazines from our waiting rooms.
- To provide further protection, we have increased both the frequency and extensivity of our office cleaning routines. Between each patient, each exam room will have relevant surfaces wiped down with disinfectants that are effective against the Coronavirus.

### **To Our Occupational Health Clients**

We will continue to serve our clients and offer occupational medicines services like normal. While occ med and work comp patients can still walk-in pending the company has

set up an account, we do recommend reaching out to our [Sales Team](#) to schedule any upcoming pre-employment and annual services. We will not perform Breath Alcohol Testing or Pulmonary Function Testing on any employee who is exhibiting upper respiratory symptoms.

**Information on Activities for Kids**

Check out our new Facebook community called [Happy Health Alabama](#), where we will share all the cool things you and your kids can do from the comfort of home. Free virtual work outs, activities, museum tours and more!

Please know that we are doing everything we can to limit your exposure and risk. We are committed to keeping you safe and comfortable during your time with us. We will do our best to keep you updated on new information as we receive it. Thank you for your patience and support during this time.

Sincerely,  
Your MainStreet Family